



## Northern Seal & Joint - Terms & Conditions of Service - Page 1 of 4

These terms apply to all works and services provided by Northern Seal & Joint ("NSJ").

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### 1. Minimum Charges

- **Sealant works:** minimum charge £100.00
- **Pointing and masonry works:** minimum charge £165.00

Minimum charges cover travel, setup and preparation to ensure professional standards are maintained.

### 2. Scope of Works

2.1 - All quotations relate strictly to the works described within the written quote.

2.2 - Unless stated otherwise, works include:

- Removal of failed or loose material
- Surface preparation
- Application of appropriate materials
- Professional finishing
- Standard site clean down
- Light waste removal

2.3 - Quotations do not include:

- Structural repairs
- Hidden defects
- Scaffold unless specified
- Specialist access equipment unless specified
- Heavy waste removal unless specified
- Additional masonry repairs beyond quoted scope

Any variation will be quoted and agreed in writing before proceeding.

### 3. Quote Validity

Quotations remain valid for 30 days from issue.

After this period, prices may be revised due to material, labour or access cost changes.



#### **4. Deposits & Payment Structure**

##### **A. Jobs under £500**

Payment due on completion.

##### **B. Jobs £500 – £1,199**

A deposit of up to 30% may be required. Balance due on completion.

##### **C. Jobs £1,200 – £3,000**

A 30% deposit is required to secure booking. Balance due on completion.

##### **D. Jobs over £3,000 or requiring scaffold/specialist access supplied by NSJ**

Payment staged as follows:

- 30% deposit
- 20% interim payment
- 50% balance upon completion

A booking is confirmed once the deposit has cleared.

Deposits are used to secure materials, labour allocation and access equipment.

#### **5. Cancellations & Postponements**

5.1 – If a project is cancelled after a deposit has been paid, NSJ may retain a reasonable amount to cover costs already incurred, including:

- Materials ordered
- Scaffold bookings
- Labour scheduling
- Administrative costs

5.2 – Any unused portion of the deposit will be refunded.

5.3 – Cancellations within 14 days of the agreed start date may result in additional charges where labour or access costs cannot be recovered.

5.4 – Postponements due to weather will be rescheduled without penalty.

#### **6. Access Requirements**

The client must provide safe and unobstructed access.

NSJ reserves the right to suspend works where access is unsafe or non-compliant with health and safety regulations.

Where scaffold or specialist access is required, this will be arranged as specified in the quote.



## **7. Additional Works**

No additional works will be undertaken without written agreement on scope and cost.

## **8. Payment Terms**

- Deposits and interim payments payable within 5 business days of invoice
- Balances due on completion unless otherwise agreed
- Payment via bank transfer (preferred)

For commercial clients, late payment interest may be applied in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.

For consumer clients, statutory interest may be applied where payment is unreasonably withheld.

## **9. Materials & Workmanship**

NSJ uses appropriate materials and works to professional standards suitable for the application.

Guarantees, where offered, apply only to workmanship and materials supplied by NSJ and do not extend to underlying structural movement or defects outside our control.

## **10. Weather & Site Conditions**

External works are weather dependent.

NSJ reserves the right to reschedule where conditions would compromise quality or safety.

## **11. Photography & Marketing**

NSJ may take photographs for record keeping and marketing.

Images will focus on the works and will not intentionally identify individuals.

Clients may opt out by notifying NSJ before work commences.



## **12. Limitation of Liability**

Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot lawfully be excluded.

Subject to the above, NSJ's total liability arising from the works shall not exceed the total contract value.

NSJ shall not be liable for:

- Indirect or consequential loss including, but not limited to, loss of profit, loss of rent, business interruption or reputational loss.
- Loss arising from concealed defects
- Movement or defects outside the quoted scope
- Pre-existing structural issues

## **13. Acceptance**

Acceptance of a quotation by email, message, signed document or payment of deposit confirms agreement to these Terms & Conditions.

## **11. Governing Law**

These terms are governed by the laws of England and Wales.